



# Office of Fleet Management

## *Department of Administrative Services*

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To: All Fleet Management System (Maximo) Users  
From: Jim Sever  
Subject: Organizational Change

Effective July 1, 2008 the Fleet Management System (Maximo) Application Support team officially transitioned from the State Accounting Office to the Department of Administrative Services. As part of this transition, the Help Desk number, email address, and Website location for information on Fleet Management, Training, FAQ's, and WEX Error Spreadsheet have changed.

You noticed that when you go to the Fleet Management System (Maximo) website sign-on page, we posted a notice to all users that our Help Desk number and email address have changed effective July 28, 2008. At that time the old number and email address will be disabled.

Additionally, our website content formally located on the State Accounting Office (SAO) website has also changed. This content included information about Fleet Management System (Maximo), WEX Error spreadsheets, Training, the Training Navigation Tool, and Frequently Asked Questions (FAQ's). Please be sure to update your bookmarks and save the new links.

Below is the information you will need to contact our Help Desk through our new number and email address, along with the new locations for our website information.

The new **HELP DESK** number is: [1-866-559-9124](tel:1-866-559-9124), or [404-657-6906](tel:404-657-6906)

The new **email** address is: [maximofeedback@doas.ga.gov](mailto:maximofeedback@doas.ga.gov)

### **New Website Locations:**

#### **Main Maximo Web page:**

[http://ofm.doas.georgia.gov/00/channel\\_title/0,2094,27144285\\_118125170,00.html](http://ofm.doas.georgia.gov/00/channel_title/0,2094,27144285_118125170,00.html)

#### **Wex Error Spreadsheets:**

[http://ofm.doas.georgia.gov/00/channel\\_modifieddate/0,2096,27144285\\_118131599,00.html](http://ofm.doas.georgia.gov/00/channel_modifieddate/0,2096,27144285_118131599,00.html)

#### **Training Main Page:**

[http://ofm.doas.georgia.gov/00/channel\\_title/0,2094,27144285\\_118126512,00.html](http://ofm.doas.georgia.gov/00/channel_title/0,2094,27144285_118126512,00.html)

#### **Online Training for Users:**

<http://amptest.ga.gov:7001/amod/toc.html>



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## **Online Training Navigational Tool Instructions:**

[http://ofm.doas.georgia.gov/vgn/images/portal/cit\\_1210/29/49/118128075OnDemand%20Instructions.doc](http://ofm.doas.georgia.gov/vgn/images/portal/cit_1210/29/49/118128075OnDemand%20Instructions.doc)

## **Frequently Asked Questions (FAQ's)**

[http://ofm.doas.georgia.gov/00/channel\\_title/0,2094,27144285\\_118128915,00.html](http://ofm.doas.georgia.gov/00/channel_title/0,2094,27144285_118128915,00.html)

Should you have any questions in this regard, please give me a call or send me an email.  
Thank you for your patience and support as we work through this transition period.  
Kind Regards,

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